

Financial Assistance Program (FAP)
FAP Plain Language Summary
Northeast Hospital Corporation

Approval Date: September 23, 2016

Overview

Northeast Hospital Corporation (NHC) provides financial assistance for patients and families who may not have the financial means to pay for services provided by NHC. The NHC program is based on the Massachusetts Health Safety Net program, basing eligibility on household income. The program is consistent with the Patient Protection and Affordable Care Act (PPACA) financial assistance requirements.

Eligibility Criteria

- Through its participation in the Massachusetts Health Safety Net (HSN), the Hospital provides financial assistance to uninsured and underinsured patients who are Massachusetts residents and who meet certain income qualifications. In general, HSN provides coverage for those with incomes under 300% of the federal poverty level. A Massachusetts resident of any income may qualify for Medical Hardship through HSN if allowable medical expenses have so depleted his or her countable income that he or she is unable to pay for health services.
- In addition, the Hospital provides direct financial assistance to underinsured or uninsured patients who are Massachusetts residents and whose income is less than 300% of the federal poverty level,
- Patients eligible for financial assistance under the Financial Assistance Policy will not be charged more than amounts generally billed to patients with insurance.

Changes in Household Income and Family Members

Approved patients are required to inform NHC of changes to household income, health insurance coverage and member changes that may affect their eligibility

Application Process

Patients seeking financial assistance are to be referred to the Patient Financial Services Financial Counselor Office in the lobby at Beverly Hospital at 85 Herrick Street in Beverly located in the hospital lobby or by calling 978-922-3000 ext. 2045 or 2046 Monday – Friday 8:30 am – 5:00 pm.; at Addison Gilbert Hospital at 298 Washington Street in Gloucester located just inside the building as you enter the Washington Street entrance or by calling 978-283-4000 ext. 623 Monday – Friday 8:30 am – 5:00 pm; at BayRidge Hospital at 60 Granite Street in Lynn located in the Outpatient Clinic area or by calling 781-477-6918 Monday – Friday 8:30 am – 5:00 pm. to obtain information on applying.

To obtain a free copy of the FAP and FAP application, please visit our website at beverlyhospital.org or contact the Patient Financial Services Financial Counselor Office in the lobby at 85 Herrick Street in Beverly or by calling at 978-922-3000 ext. 2045 or 2046.

Availability of Translations

The FAP, FAP application form, and this plain language summary of the FAP are available in other languages. Please visit our website at beverlyhospital.org or the Patient Financial Services Financial Counselor Office in the lobby at Beverly Hospital at 85 Herrick Street in Beverly or call at 978-922-3000 ext. 2045 or 2046.